












CellTrust® Corporation (“CellTrust”) has updated its website Terms of Use. A Summary of Material Updates is provided below for your convenience.

**Please note that the terms of any existing CellTrust SL2 Service Agreement, or similar Master Services Agreement for SL2 services, will prevail in the event of a conflict with CellTrust’s Terms of Use.**

This document summarizes the most material changes in the 2026 updates to CellTrust’s Terms of Use. *This summary is intended for informational purposes only and does not constitute legal advice.* Please review the full Terms of Use and consult legal counsel with any questions.

Regulatory & Legal Additions	
	<p><b>TIDA (Take It Down Act) Compliance</b></p> <p>A new section addresses federal law on non-consensual intimate imagery. Victims can report concerns via CellTrust’s website form or <a href="mailto:legal@celltrust.com">legal@celltrust.com</a>, and CellTrust commits to work with its customers to achieve removal within 48 hours.</p>
	<p><b>Export Controls and Sanctions</b></p> <p>A new Export Controls section makes explicit that U.S. export and OFAC sanctions laws apply to the services. You cannot use or share CellTrust services with embargoed countries or restricted parties.</p>
	<p><b>Force Majeure Clause Added</b></p> <p>This clause makes clear that CellTrust is not liable for service interruptions caused by circumstances beyond its control — including natural disasters, pandemics, government orders, cyberattacks, or carrier failures.</p>
Service & Operational Changes	
	<p><b>Cancellation Notice Extended to 90 Days</b></p> <p>Previously, the cancellation terms on the website were only those for CellTrust’s old, standard SMS marketing technology and did not apply to its SL2 services. The updated Terms reflect CellTrust’s standard SL2 requirement of 90 days’ advance written notice by email to <a href="mailto:accounting@celltrust.com">accounting@celltrust.com</a>.</p>
	<p><b>No Professional Advice Disclaimer</b></p> <p>A new No Professional Advice section makes clear that nothing in CellTrust’s services constitutes legal, financial, compliance, or medical advice, and that no attorney-client relationship is created by using the services.</p>
	<p><b>Accessibility Commitment</b></p> <p>A new Accessibility section commits CellTrust to ADA compliance and reasonable accommodations. Users who experience difficulty accessing the services can contact <a href="mailto:legal@celltrust.com">legal@celltrust.com</a> for assistance.</p>
	<p><b>Written Service Agreements Take Precedence</b></p>

	<p>A new Entire Agreement section clarifies that if you have a written service agreement or strategic partnership agreement with CellTrust, that agreement supersedes and controls over these Terms of Use.</p>
	<p><b>DMCA Counter-Notification Process Added</b></p> <p>The updated Terms now include a formal process for contesting a copyright takedown if you believe your content was removed in error, including the required steps and information to submit a counter-notification.</p>
<p><b>New Obligations for Users</b></p>	
	<p><b>New Acceptable Use Policy</b></p> <p>A dedicated Acceptable Use Policy now spells out prohibited activities in plain terms — including prohibitions on automated scraping, spam, security probing, impersonation, and using CellTrust’s website or services to compete with CellTrust.</p>
	<p><b>Account Security Responsibilities</b></p> <p>A new Account Registration and Security section makes clear that you are responsible for keeping your login credentials safe and must notify CellTrust promptly at legal@celltrust.com if you suspect unauthorized access.</p>
	<p><b>You Must Resolve Disputes Individually — No Class Actions</b></p> <p>A new Class Action and Jury Trial Waiver requires that any dispute be brought on an individual basis. You cannot join a class-action lawsuit or class arbitration against CellTrust.</p>
	<p><b>Website Indemnification Clause</b></p> <p>A new Indemnification clause in the website Terms of Use means users (who are not already governed under a separate, existing indemnification provision with CellTrust) agree to cover CellTrust’s legal costs and damages if your misuse of the services causes a third-party claim against them — including violations of law, IP rights, or the Terms of use.</p>